

Issue a Refusal to an Application

Version 1



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1. Reject or Refuse?



Under 'Submitted' status, an Admin Officer has the option to reject an application during preliminary checks if needed. They can use the 'Reject Application' option in the Task description box, and enter a reason for rejection.

Once an application is progressed to 'Assessment' status, you can no longer reject as it has been accepted and deemed valid.

During assessment, there is an option to refuse an application which will issue a refusal output (a certificate) to the applicant.



2. Refusal

Reason for Refusal	Reason for Refusal		Reason for Refusal										
If the application is to be refused, please add details around section. This information will be provided to the applicant.	d the Reason for Refusal in this	Н	B I	÷	-	66	i≡ 1		~	S	>	CB	
Conditions Use the 'Add Library Condition' function to add your Councils existing conditions to this Permit. Once added, conditions can be edited for this Permit. Use the 'Add Custom Condition' function to create a new condition for this Permit. Use the 'Add Referral Condition' to add a condition that has been requested by a referral authority (e.g. TasWater).	Showing 0 to 0 of 0 entries		No rest	ilts	+ Add Cu:	stom Conditie	on + Add	Library Cor	ndition	+ Add Re	eferral Con	dition	
Determination Details Enter details about the determination of this application. Details entered here are for Council use and will not be displayed on the permit. The 'Determination' section will allow you to enter the details that will be displayed on the planning permit.	Determination Determination Determination Date Enterdate of determination Authorised By Authorised By Delegated Authorisation Name Delegated Authorisation Role											•	

You will be required to provide reasons or details of the refusal, the layout and requirements might vary depending on the type of the application form. This information will be reflected on the refusal output (e.g. the Notice of Refusal).





					Review & Confirm
					Once confirmed, any selected documentation will be stamped and the available to the applicant. Any corrections must be made before issuin To view what the Permit will look like for the applicant, check the 'Pre- checkbox.
City of HOBA	RT				Confirm
PER Reference BUILDA-I Address Titles	МІТ нов-2023-SFDZ г ty Titles	Sub Proj 2008	Project ect		
Selected	Titles		Tot	al Area: ecom2	
15875/31			100	arried. ozom	
Owne	rs				
	Email Address		Address		
Name	n u	123 Test Street, Hobart 7000		, Australia,	
Name Owner User		der Details			
Name Owner User Applic	cant / Owner Build		Address	Involvement	
Name Owner User Applic Name	cant / Owner Build	Phone			
Name Owner User Applic Name Owner User	Email	Phone 0400123456	123 Test Street, Hobart, 7000, Tasmania, Australia	Applicant	
Name Owner User Applic Name Owner User Permi	Email	Phone 0400123456 S	123 Test Street, Hobart, 7000, Tasmania, Australia	Applicant	

After clicking on the 'Refuse Application' in the task description box, a pop-up window will come up for you to review the determination.

Tick the 'Preview Output' box to view refusal output that will be seen by the applicant.

Confirm if ready to issue. You can also cancel the preview and amend anything you need.

